

Tenant Newsletter December 2016

Holiday Maintenance

- The WPI office will close at midday on Friday 23rd December 2016 and will open on Tuesday 3rd January 2017.
- If you have urgent maintenance while we're closed, call Valley Maintenance Services: 1800 088 106.
- If it's not urgent, call the WPI office on 9664 7800 when we get back.

Urgent Maintenance

- A burst water service
- A blocked or broken toilet
- A serious roof leak
- A gas leak
- A dangerous electrical fault
- Flooding or serious flood damage
- Serious storm or fire damage
- A failure or breakdown of any essential service or appliance provided for water, hot water, cooking, heating or doing laundry
- A failure or breakdown in any appliance or fitting supplied by the landlord that will result in a large amount of water being wasted
- A failure or breakdown of the gas, electricity or water supply
- A serious fault in a lift or staircase
- Any fault or damage that makes the premises unsafe or not secure

Rent Reviews

Everyone should have received a letter explaining their new rent. Make sure you update your Centrepay or bank transfer so you don't end up in arrears!

DIY? Ask WPI!

If you want to do some home renovating over the holidays, remember that you have to ask WPI first. Give us a call and we'll send you an Application for Works form (or you can get one on our website). Wait for us to send you a letter saying yes or no before you start. If you do something like paint your kitchen or build a shed without written approval you might have to pay to get it removed.

School Holiday Fun

Here's some free activities you and your kids might like to try over the summer break. Call each of the organisations for details, or check out their websites.

- **Summer Pirate Playground**
Explore a Pirate Playground at Harbour Town (near Melbourne Star). Meet the characters from Peter Pan in the Neverland Adventure Show, take a walk through the Treasure Island, explore the giant tall-ship and play in the Pirate Craft Village.
Open 16 Jan – 26 Feb 2017, 11am – 2pm
9328 8600, www.harbourtownmelbourne.com.au
- **ArtPlay Backyard**
Lots of free material for your creative kids to make artworks with at Birrarung Marr (behind Fed Square). Draw in the dirt, build sculptures with recycled and natural materials or muck about with water. Make a mandala, wrap up some rope or ribbon and dream up your own mini landscape. Anything is possible!
14 Jan – 28th Jan, 10am – 12pm
9664 7900, www.melbourne.vic.gov.au/artplay
- **Movies at the Library with free snacks**
Braybrook Library:
Arthur Christmas, Dec 23rd, 3pm
Paddington, Dec 30th, 11am
Frozen Sing-along, Jan 13th, 3pm
The Lion King Sing-along, Jan 20th, 3pm
West Footscray Library:
Polar Express, Dec 22nd, 3pm
The Jungle Book, Jan 12th, 3pm
Free, but you have to book: 9688 0290, www.maribyrnong.eventbrite.com
- **Outdoor Showing of Finding Dory**
18 Feb, entertainment from 6pm, movie at 7pm
Homestead Community and Learning Centre, 30 Whiltshire Drive, Roxburgh Park
- **Melbourne Zoo and Werribee Open Range Zoo**
Kids are free 21 Dec – 29 Jan (adults are \$24.90/concession or \$32.50/full)
Open 9am – 5pm every day
1300 966 784, <http://www.zoo.org.au>